

# LSA SAF 2015 Users' Survey

*LSA SAF 2015 Users Workshop*

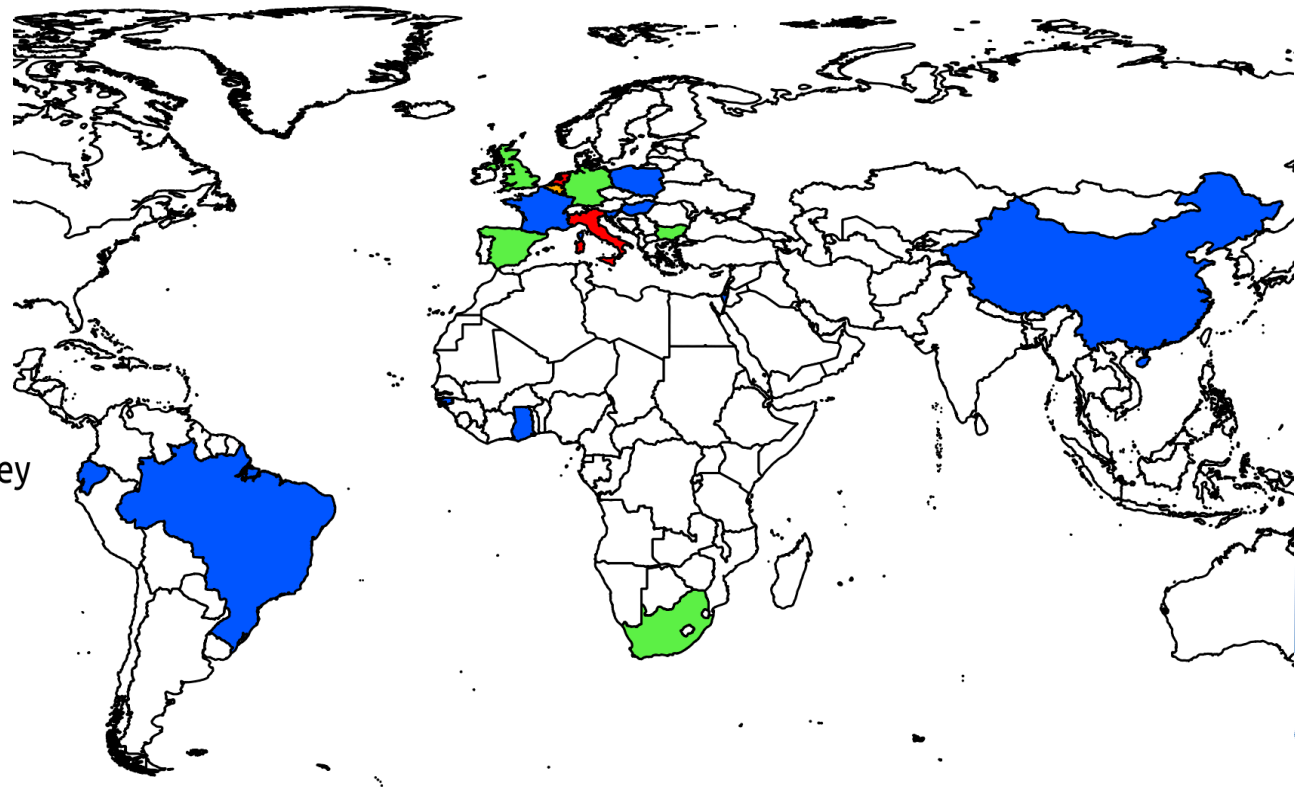
**8 - 10 June 2015**

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**IPMA**

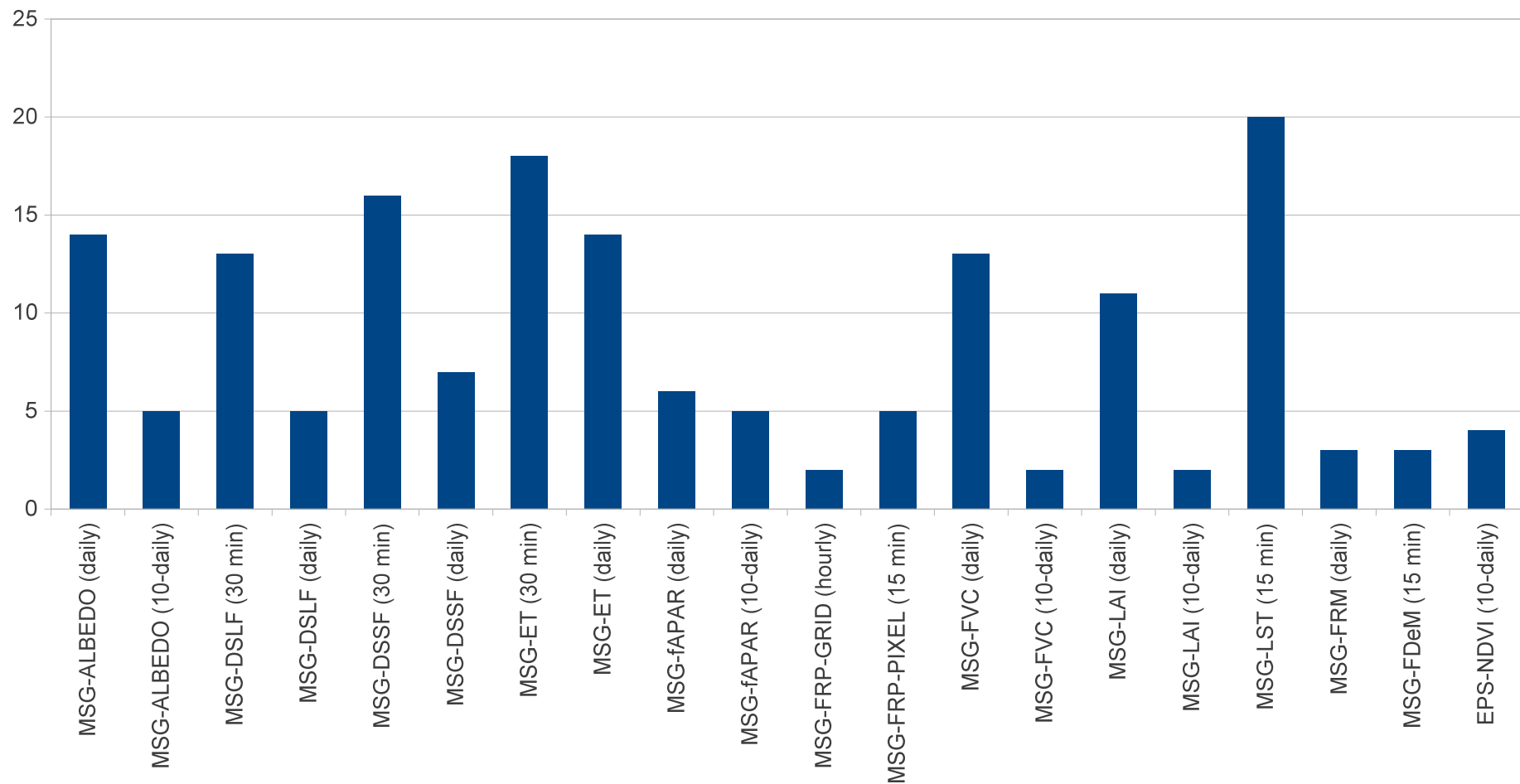
## LSA SAF 2015 Users' Survey

- Released on the 17th March 2015
- Active until 29<sup>th</sup> May 2015
- 31 answers received

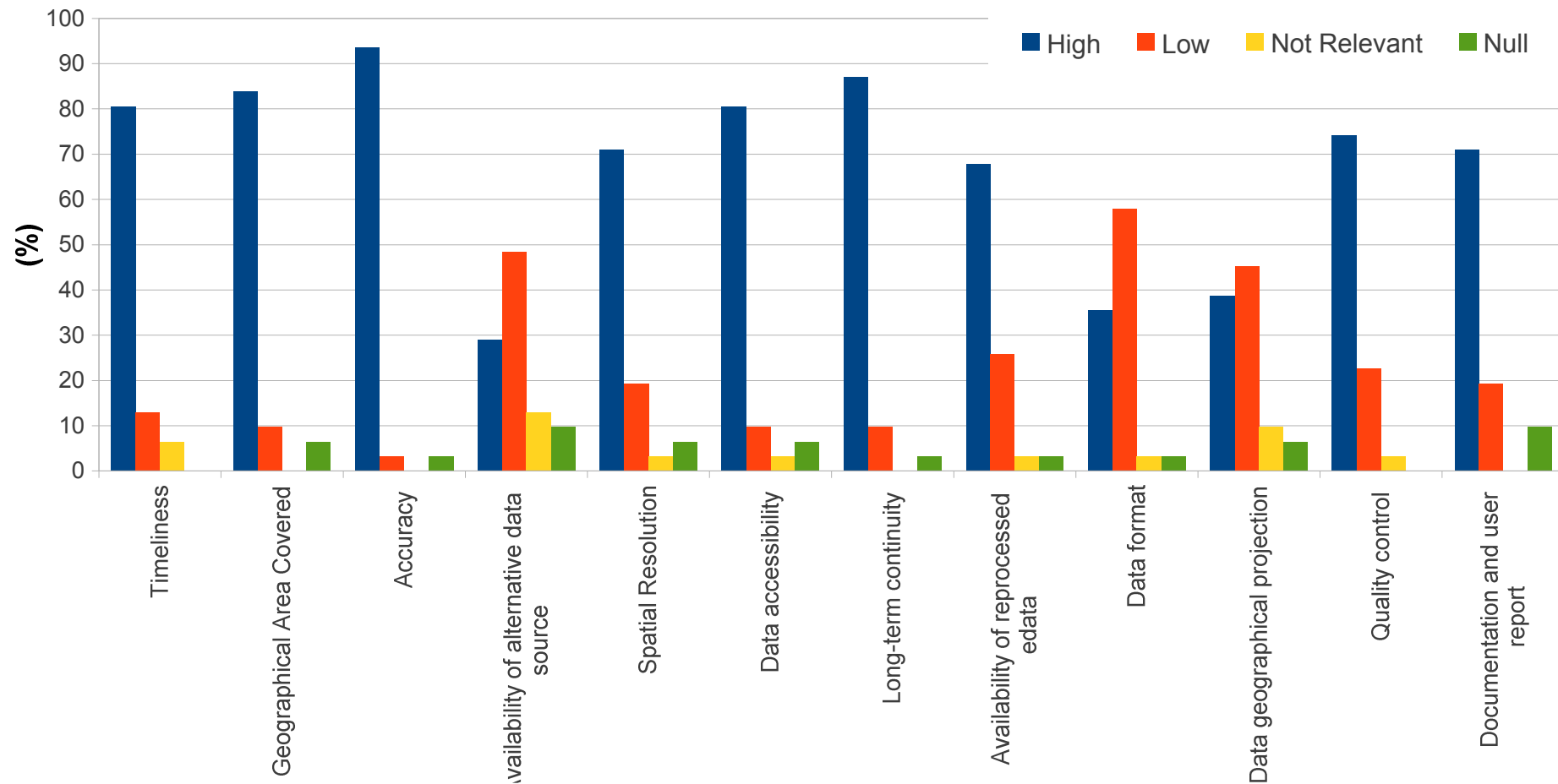
Entries of LSA SAF Survey



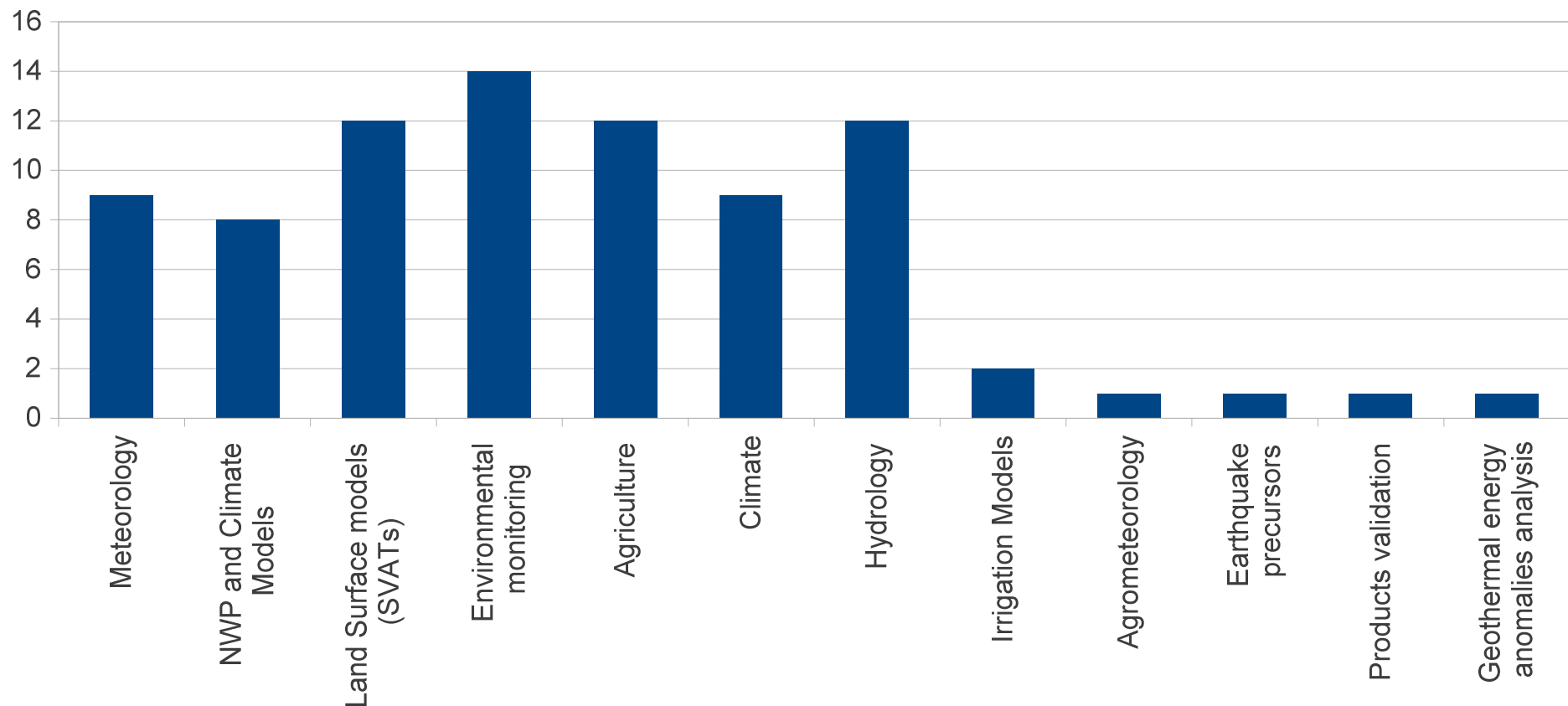
## LSA SAF products currently used:



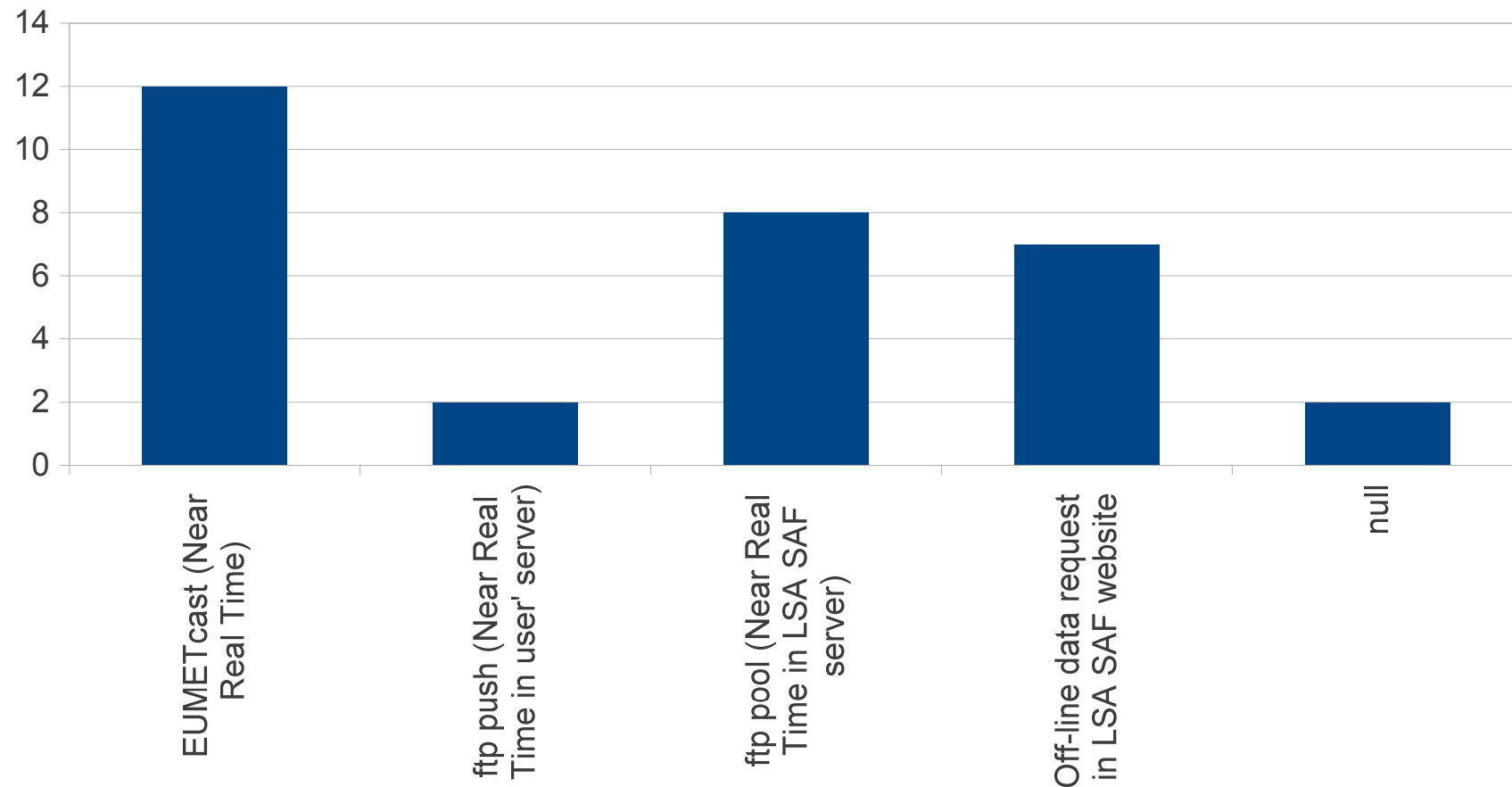
## Which elements are or would be critical for the users applications (while using LSA SAF products):



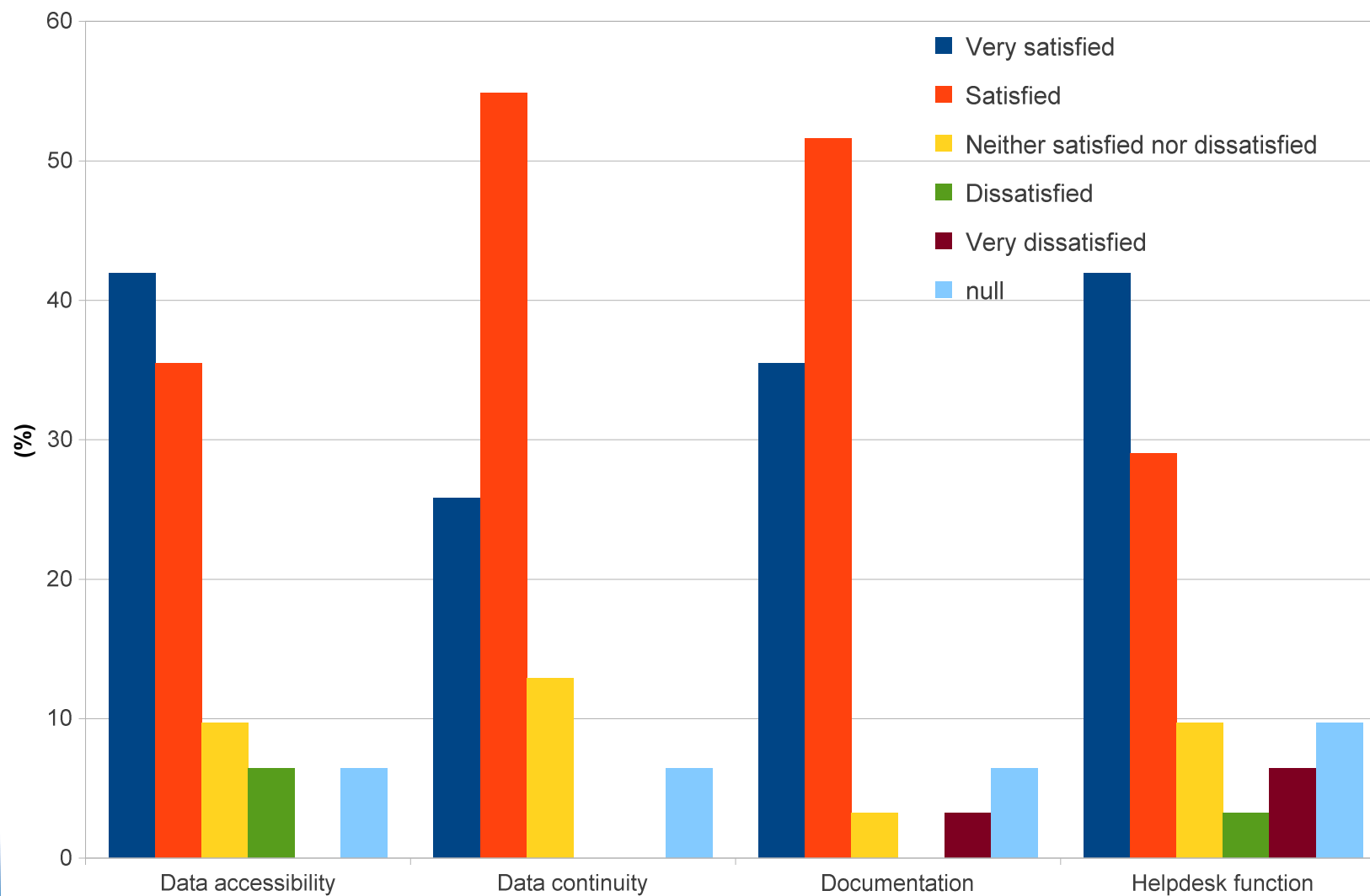
## Applications in which LSA SAF products are being used or planned to be used:



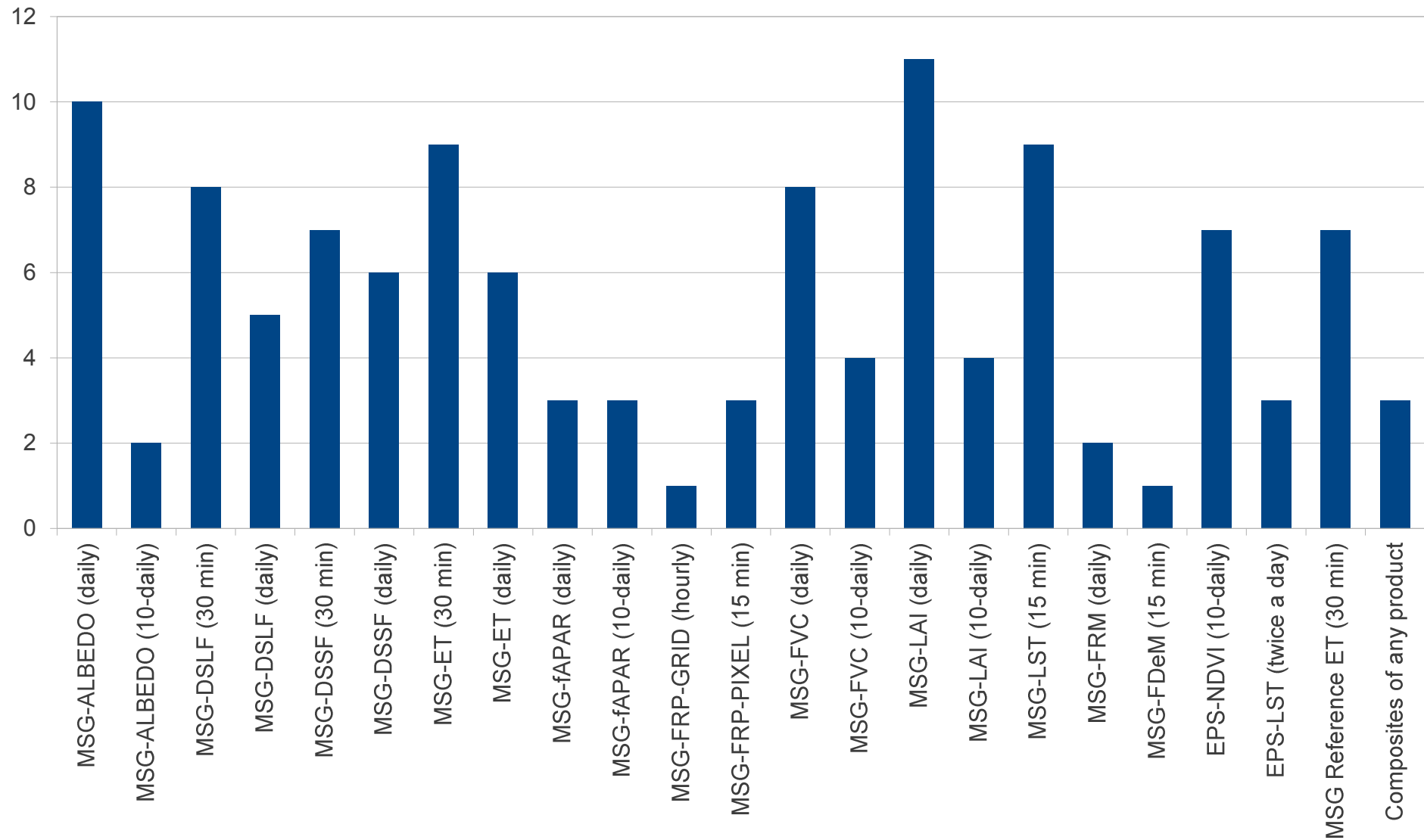
## How LSA SAF products are retrieved (or planned) :



## Level of satisfaction with the following characteristics:



## LSA SAF products planned to be used:





## Requests:

### Products accessibility & Help desk

- All products to be disseminated via EUMETCast;
- Could a daily ET product be broadcasted via GEONETCast?
- Could, apart from an actual ET product, also the potential ET be provided via the LSA-SAF?
- Georeferenced data to work with them in an easier way to integrate in GIS environments with other variables.

## Requests:

### Products accessibility & Help desk

- Data accessibility must improve for products requested on the webpage. Help desk response time must improve;
- Download procedure via the website is not optimized when time series of data at specific times are desired (e.g. one image per day, at night, during 3 years)
- Communication via e-mail ([helpdesk.landsaf@ipma.pt](mailto:helpdesk.landsaf@ipma.pt)) is not good. Answer to questions/requests is delayed or non-existent. Also, it looks like the telephone number provided in the web does not correspond to the person that can answer the questions.

## Requests:

### Products Coverage

- Fire products to cover Poland;
- Data available for download as full disk image and not by continental subsets

### Temporal Frequency

- MSG-DSSF every 5 minutes from RSS (transfer could be ftp if the time delay is not very long);

### Software tools

- More tools to be able to pre-process and analyse data, ideally suitable for open access software platforms;

## Requests:

### LST

- LST products available at reduced spatial and temporal resolution would be useful for climate-based applications & monitoring. For example, an hourly, regular grid, e.g. 0.1 or 0.25 deg, would be really useful. Ideally matched with the anticipated CM-SAF/LSA-SAF long-term MVIRI LST product (i.e. both products on the same grid).

Ideally, a homogeneous LST record incorporating both MVIRI and SEVIRI, updated in real-time;

- LST from high frequency acquisition (5 minutes)? Will be possible in next future?
- EPS LST projected on a fixed regular grid;

### Reprocessing

- Reprocessing is required;

***Thanks for your attention!***

***Any question?***